



The Claims Process:

How It Works

01

Check for Damage

After a wind, hail, or tornado event:

- Look for visible **damage to your home**, such as leaks, broken windows, or roof damage.
- If it is unsafe, please wait until conditions improve or contact us for assistance.

02

Start Your Claim in Minutes

Go to our website: www.solainsurance.com and log in to your **Policyholder Portal**.

- Click “File Claim” to tell us about the event type, event date, any description, and any photos of damage.
- Policyholders also have the option to file a claim using the website **chatbox**

03

We Verify the Storm Data

We use **National Weather Service** data to confirm storm activity in your area.

- Weather data takes some time to be released. We will keep you updated along the way.

04

Get Paid Fast

When your claim is approved, funds are **deposited directly into your bank account**. Quick, secure, and hassle-free.

